Case Study: Merge1

OVERVIEW

Market Sector	Finance/Trading
Customer Size	50,000
Products Used	Enterprise Vault, Merge1
Services Requested	Platform integration, education

PROJECT REQUIREMENTS

- The customer needed to capture and discover from multiple different instant messaging tools within their environment. These tools, such as Lync, Reuters and Bloomberg create data which needed to be retained, discoverable and checked for compliance almost real-time in accordance to FINRA and SEC rules
- Both Compliance Accelerator and Discovery Accelerator were required to work with these new data sources.
- The customer was keen to educate their end users on the enhanced solution functionality so as to properly utilise the extended archiving and discovery solution.

ADEPT-TEC SOLUTION

- Adept-tec recommended a multi-content social media archiving tool called Merge1 by Globanet.
- Adept-tec assisted in the planning and deployment of Merge1 to integrate into the current archiving environment as seamlessly as possible. This involved:
  - The workflow necessary to obtain the chat source data
  - The development of processing rules to turn the data from raw export into the desired ingestion format.
  - Enterprise Vault changes to archive the new data sources
  - Compliance Accelerator changes in order to sample from the new data sources.
- We then worked with the customer's Security and Compliance department to develop a bespoke training course to educate the end users of Compliance and Discovery Accelerator.

ABOUT ADEPT-TEC

Adept-tec helps companies implement, enhance and transform their archiving solutions, allowing augmented e-discovery and search capabilities. As well as specialising in migrations, best of breed toolsets and optimising your archiving experience we can provide full training on the solutions we support.

We offer a full turn-key solution on commissioned projects or can integrate into an existing team structure to provide specialist advice and skills where required. Our priority is always on advising the customer on the most appropriate and cost-effective solution utilising the best-of-breed tools. We have a well-deserved reputation for providing our customers with the optimal solution for their business needs.