Case Study: Enterprise Vault / Platform Redesign

OVERVIEW

Market Sector	Telecommunications
Customer Size	5,000 - 6,000
Products Used	Enterprise Vault
Services Requested	Platform redesign

PROJECT REQUIREMENTS

- The customer had previously implemented Enterprise Vault to a pilot group of users as part of a programme to determine if the archiving platform was suitable for the business needs.
- As part of the future IT platform design it was decided that archiving was an essential part of the mailbox management process and the service was to be rolled out to the whole business.
- However it was discovered that a considerable amount of data had been ingested during the service pilot, and therefore careful planning was required to expand the archiving service without overloading any one particular resource.
- The service also had to be scalable for future archiving requirements such as PST Migration, File System and SharePoint archiving.

ADEPT-TEC SOLUTION

- Adept-tec worked directly with the customer to produce a detailed archiving solution design to compliment the future messaging architecture whilst avoiding the unnecessary and costly migration of data from the original pilot platform.
- Documentation included:
  - A full detailed design including: server specification, IOPS and storage requirements
  - Policy and functionality choices, along with a full configuration guide
  - Detailed test plan
  - PST Migration planning
- Implemented solution as per design

ABOUT ADEPT-TEC

Adept-tec helps companies implement, enhance and transform their archiving solutions, allowing augmented e-discovery and search capabilities. As well as specialising in migrations, best of breed toolsets and optimising your archiving experience we can provide full training on the solutions we support.

We offer a full turn-key solution on commissioned projects or can integrate into an existing team structure to provide specialist advice and skills where required. Our priority is always on advising the customer on the most appropriate and cost-effective solution utilising the best-of-breed tools. We have a well-deserved reputation for providing our customers with the optimal solution for their business needs.